

## Terms and Conditions

### 1. Payment and confirmation

We will send your Confirmation of Booking within 10 working days. If you DO NOT hear from us within that time, please contact us immediately

### 2. Cancellations

- You must contact us in writing to cancel a holiday
- If you cancel after the full payment is due you are liable for the full cost of the holiday.
- The deposit is non-refundable.

### 3. Please inform us

In order to ensure that we have appropriate staff and facilities to meet all your child's needs you should inform us of any health issues, disability, social or behavioural issues which may affect your child while on holiday.

### 4. Behaviour

We reserve the right to send home any child whose behaviour is compromising their own or others' safety; or adversely affecting the enjoyment and well-being of others. In these circumstances we expect you to collect your child. You will be liable for any expenses incurred in returning the child home.

**NOTE:** We also reserve the right to refuse any booking.

### 5. Parental consent

It is understood that by signing the Booking Form you are giving permission for your child/ward to take part in the activities listed, as well as the general activities such as swimming, indoor and outdoor games, crafts and the Christian teaching on offer at each holiday.

### 6. Understanding activity risks

Many of our Holidays include activities that your child may not have participated in before. There will always be some real risk involved in these. We do all we can to reduce the risks whilst preserving the purpose and benefits of the activity. If you would like more information on the risks relating to a specific activity please contact our Holidays department on 0141 352 7620 or [holidays@suscotland.org.uk](mailto:holidays@suscotland.org.uk)

## General Information

**About the Christian Faith** As well as providing an excellent residential experience, Scripture Union aims to commend the Christian faith. Each event has lively daily sessions for worship, discussion and Bible teaching which everyone is expected to attend. Where possible, some weekends will attend a church service on Sunday. However, children and young people of any faith, or none, are welcome at SU Holidays.

**What to bring** A list of items is sent with your Confirmation of Booking. At some holidays you'll need a sleeping bag but no other expensive equipment is necessary.

**Programme** While every endeavour will be made to implement the programme as published in this leaflet, we reserve the right to make alterations should circumstances make this necessary; for example, weather conditions.

**If we have to cancel a holiday** If it becomes necessary to cancel a particular holiday the full amount paid will be refunded.

**Photographs** Sometimes photographs and videos taken on SU Holidays are used in SU publicity materials, including our website. Children and young people over 12 years of age have the right to decide for themselves if they want their images to be taken and used. We will make this clear to all holiday participants and will respect their wishes. If you have an objection to images of your child under 12 years being used for such purposes please tick the appropriate box on the Booking Form. Images will not be made available to any other parties.

**What about safety and supervision?** In the brochure you will find someone's name attached to each holiday. These are the Team Leaders who are either SU Staff or volunteers who are carefully selected for their leadership abilities and experience. We obtain an Enhanced Disclosure Certificate annually for volunteer Team Leaders at SU Holidays, as well as carrying out rigorous internal selection and monitoring procedures.

The Team Leader works to draw together a team of volunteers with different skills and qualifications, so that we can deliver the safe, caring and high quality programme you would expect at an SU Holiday. These volunteers are accredited via a careful vetting and selection process, which includes obtaining Enhanced Disclosure checks on a regular basis. All volunteers are given training and work within our code of conduct. If you have any enquiries about this process please contact our Volunteers Unit on 0141 352 7610 or email [volunteers@suscotland.org.uk](mailto:volunteers@suscotland.org.uk)

We maintain a high ratio of adults to young people, some are SU employees, but most are volunteers who give their own time (and contribute to their own costs) in order to run SUS Events. Everyone is placed in a small group under the immediate care of an adult leader. Activities such as sailing, kayaking and swimming are supervised by leaders who have obtained appropriate nationally recognised qualifications. All the minibuses we used have seat belts fitted. SU Events have an excellent safety record, which we strive to maintain.

**What about insurance?** SU Scotland events are covered by Public Liability Insurance. We strongly recommend that you take out insurance to cover belongings, personal accident or in case you need to cancel. We will send you details of a competitively priced policy with your Confirmation of Booking. Please note that to be covered for cancellation you should take out insurance as soon as possible after your booking is confirmed.

**What about health?** Please help us cater for your child by completing the basic health details requested on the Booking Form. It is particularly helpful to know details of any allergies or special dietary requirements. A more detailed health form will be sent to you with other information before the event. It should be completed with details of emergency contacts, medication etc. and sent WITH your child to the event. In the event of any serious illness or emergency, we will contact the parents or guardian of the child using the contact number given to us on the health form. In all but extremely minor cases, professional medical help is sought. Parents should note details of any medication required by their child and sign the form. On holiday, these medicines are kept and administered by the designated team member, unless required throughout the day, e.g. Ventolin Inhaler.

**What about young people with special needs?** Young people with special needs are welcome at SU Holidays. Please phone us for advice and we will endeavour to find a suitable event. This includes young people whose first language is not English.

**Are there any rules?** Yes - these holidays couldn't run safely without them, but they are kept to a minimum. For example, campers may only leave the site with the permission of the overall Team Leader and swimming or outdoor pursuits are only permitted under qualified supervision. Smoking, alcohol and illegal drugs are not permitted. Silence is expected between lights out and rising time.

**What about mobile phones?** At a number of sites there is poor or non-existent mobile phone coverage so do not expect phones to work everywhere. Because of the high risk of phones being lost, damaged or misused, it is our policy that all mobiles are deposited in a secure place and made available for use at a mutually convenient time of day. This also applies to camera phones, so it may be necessary to bring a separate camera for general use.

**Any complaints?** If there is any problem during an event we would like to know as soon as possible so that we can do our utmost to put it right. Please ask your child to mention it to the Team Leader in the first instance. If the problem is not dealt with to your satisfaction please contact us either in writing or by phone as soon as possible. Scripture Union Scotland has a written complaints procedure that is available on request. We are always keen to find ways to make our events even better. Please let us know your comments.





## Lendrick Muir, near Kinross

For  
Edinburgh & Lothians

9th-11th March Code WELM6

Cost £65 per person  
P5-7

### Activities

- Archery
- Disc Golf
- Trail Biking
- Orienteering
- Crafts
- Team Games
- Adventure Playground
- Low Ropes Course
- Crazy Golf



## Scoughall, near North Berwick

For  
Edinburgh & West Lothian

27th-29th April Code WESC2

Cost £50 per person  
P5-7



### Activities

- Archery
- Assault course
- Aerial runway
- Boating on the river
- Games
- Trampolines
- Crafts

Both weekends are packed with a choice of activities and fun ways to explore the Bible.

The cost of the weekends include all transport, accommodation, activities and food.

They are led by SU's Edinburgh based staff and volunteers, who have gone through careful vetting procedures, including CRB check.

### Booking Information

To book your place:

1. Complete the enclosed booking form
  2. Send either £20 reservation fee (non-returnable), or the full fee, payable to 'Scripture Union Scotland'
  3. Send to: Scripture Union Weekends, 2 Oxfords Path, EDINBURGH EH13 9LX
- You should hear from us within 2 weeks - if you don't, please contact us on 0131 445 4125

